



केन्द्रीय विद्यालय संगठन / **Kendriya Vidyalaya Sangathan**  
अधीनस्थ मानवससाधनविकास मंत्रालय, भारत सरकार / **Under Ministry of HRD, Govt of India**  
क्षेत्रीय कार्यालय, जम्मू / **Regional Office (Jammu),**  
राजकीय चिकित्सालयमार्ग, / **Govt Hospital Road,**  
गाँधीनगर, जम्मू-180004 / **Gandhinagar, JAMMU-180004**  
दूरभाष / Ph. No: 2453528, फ़ैक्स / Fax : 2430081  
Website : [www.kvsrojammu.org](http://www.kvsrojammu.org), e.mail.: [kvsjammuadmn@gmail.com](mailto:kvsjammuadmn@gmail.com)

F. 24014-01/CPGRAM/2019-20/KVS (JR)

दिनांक:-29.04.2019

E-mail/Speed post

All the Principal,  
Kendriya Vidyalaya,  
Jammu Region.

Sub:- Administering the CPGRAMS Portals.

Madam/Sir,

With reference to KVS(HQ) letter dated 16.04.2019, on the subject cited above and in order to ensure due consideration and timely redressal of grievances being received by KVS Jammu Region on the CPGRAMS Portal time to time. The details of the Regional Grievance Officer may be displayed on the Notice Board with email address, phone number details of online portal etc may be fixed at all the prominent places in the Institution e.g at the Reception counter, outside the rooms of the Principal & Vice-Principal to enable the students, parents and guardians to have details of the authorities of KVS for lodging grievances, if any.

**REGIONAL GRIEVANCE OFFICER**

NAME OF OFFICER	SH. D. P. PATEL, ASSISTANT COMMISSIONER
PHONE NUMBER	0191-2453528 (O) 0191-2430203 (R)
E-MAIL ID	<a href="mailto:dppatel.ackvsrojammu@gmail.com">dppatel.ackvsrojammu@gmail.com</a>
OFFICIAL ADDRESS	REGIONAL OFFICE, KENDRIYA VIDYALAYA SANGATHAN, NEAR GOVERNMENT HOSPITAL ROAD, GANDHINAGAR, JAMMU-180004.

Yours faithfully,

(Sirimala Sambanna)  
Deputy Commissioner

Copy to:-

1. The Joint Commissioner (Pers), KVS(HQ) for information please.